

Privacy Policy:

Last Updated 15/09/2023

Nishma The Osteo ("we," "our," or "us") is committed to protecting the privacy and security of your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard your personal information when you visit our website www.nishmatheosteo.com ("Website") and interact with our services. By accessing or using our Website, you consent to the practices described in this Privacy Policy.

1. Information We Collect

- 1.1 **Personal Information:** We may collect personal information that you voluntarily provide to us, including but not limited to, your name, email address, phone number, postal address, and other identifying information when you contact us through the website or in person.
- 1.2 **Non- Personal Information:** We may also collect non-personal information such as your IP address, browser type, device information, and website usage data through cookies and similar tracking technologies. You can learn more about our use of cookies and how to manage your preferences in our Cookie Policy

2. How We Use Your Information

- 2.1 We may use your personal information for the following purposes:
 - To respond to your inquiries and provide you with information and services related to osteopathy or our practice.
 - To process and schedule appointments.
 - To send you updates, newsletters, or other promotional materials with your consent.
 - To improve our Website and services.
 - To comply with legal obligations.
- 2.2 We may use non-personal information for analytics, research, and to improve the functionality and performance of our Website

3. Sharing Your Information:

- 3.1 We will not share your personal information without your consent, we do have requirements by Legal authorities or regulatory bodies when required by law.
- 3.2 If required information may be disclosed to regulatory bodies to comply with the law.
- 3.3 I am fully registered with the Information Commissioners Office.

4. Your Rights

4.1 You have rights to:

- Access and request copies of your personal information
- Correct inaccuracies in your personal information
- Withdraw your consent, where applicable
- Delete your personal information, subject to legal obligations
- Object to the processing of your personal information for certain purposes

5. Data Security

5.1 We implement reasonable security measures to protect your personal information from unauthorized access and disclosure

6. Changes to this Privacy Policy

6.1. We may update this Privacy Policy from time to time to reflect changes in our practices. We will post the updated Privacy Policy on our Website with a revised "15 September 2023" date.

7. Data protection:

7.1 All data is stored in accordance with the Data Protection Act (DPA) 2018 and the General Data Protection Regulation (GDPR). Guide to the General Data Protection Regulation can be found at GOV.UK (www.gov.uk)

7.2 DPA and GDPR gives you the right to access information held about you

8. Contact Us:

7.1 If you have any questions, concerns, or requests regarding this Privacy Policy or your personal information, please contact us at: contact@nishmatheosteo.com