

# Business Terms & Conditions

Last Updated 15/09/2023

1. Introduction
  - 1.1. Welcome to Nishma The Osteo ("Business," "we," "our," or "us"). These Terms and Conditions ("T&C") govern your use of our products, services, and website (collectively, the "Services"). By accessing or using our Services, you agree to comply with and be bound by these T&C
2. Scope of Services
  - 2.1. Our Services may include, but are not limited to Osteopathy, Sports Massage.
3. Appointments and Payments
  - 3.1. To may appointments or book in for any services you must follow the ordering process on our website or through our designated channels, via either email or phone
  - 3.2. Cancellation after 48 hours will be charged at 50% of the total appointment type
  - 3.3. Fees: Our fees are as discussed in our fee schedule, which will be provided to you upon request
  - 3.4. Payment is due at the time of service unless other arrangements have been made.
4. Privacy and Data Protection
  - 4.1. Your use of our Services is subject to our Privacy Policy, which can be found on our Website.
5. Intellectual Property
  - 5.1. Our website, content, and intellectual property are protected by applicable intellectual property laws. You may not reproduce, distribute, modify, or use our intellectual property without our written consent
6. Changes to Terms and Conditions
  - 6.1. We may update these T&C from time to time. The updated T&C will be posted on our website with a revised "Last Updated" date
7. Contact Us
  - 7.1. If you have any questions or concerns regarding these T&C or our Services, please contact us at: [contact@nishmatheosteo.com](mailto:contact@nishmatheosteo.com)